

# MEXICO VACAYA OASIS AT UNICO October 27 - November 2, 2019

#### **RESORT**

#### 5- Star Unico Riviera Maya

Opened 2017 6 850 Guests 6 444 Rooms 6 40 Suites 6 76 Swim-Up Pool Rooms

#### **ITINERARY**

Sunday, October 27 thru Saturday, November 2, 2019

7 Days • 6 Nights

#### LOCATION

77710 Solidaridad • Quintana Roo, Mexico

#### **ALL-INCLUSIVE**

- · Alcoholic Beverages
- Select Spa Treatments\*
- Select Salon Services\*
- Select Group Fitness Classes\*
- Select Tours & Adventures\*
- · Golf\*
- Scuba Diving Experiences\*

## TRANSFERS TO/FROM RESORT

Sunday, October 27, 2019 & Saturday, November 2, 2019 & Cancún International Airport (CUN)

• Transfers from CUN to UNICO will be available through VACAYA approximately 4 months prior to the event. The roundtrip price is \$66. For those guests paying in full for their VACAYA Oasis at UNICO experience prior to December 31, 2018, transfers are included.

## **BASE FEES**

\$129 Resort & Administrative Fees

## **PAYMENT DATES**

Initial Deposit	25% of the total Trip Fare	At time of booking
Second Deposit	25% of the total Trip Fare	March 1, 2019
Third Deposit	25% of the total Trip Fare	April 30, 2019
Final Payment	25% of the total Trip Fare	June 29, 2019

# **CANCELLATION PENALTY DATES**

240 or More Days to Event	15% of Fare	March 1, 2019
From 239 to 180 Days to Event	40% of Fare	April 30, 2019
From 179 to 120 Days to Event	50% of Fare	June 29, 2019
From 119 to 90 Days to Event	75% of Fare	July 29, 2019
Less than 89 Days to Event	100% of Fare	•

 $<sup>^</sup>st$  Select treatments, services, & excursions are available to all guests for a 20% service fee

#### RECOMMENDED AIR

#### PRE-EVENT COMMUNICATION

Approximately 120 days prior to the event, VACAYA will send out all relevant information regarding advance registration, excursion booking, spa appointments, etc. Your clients should be encouraged to visit https://www.myvacaya.com/trip/mexico/get-ready/ to stay informed of all pre-event details.

#### **ALCOHOL POLICY**

As provided by **Unico Hotel Riviera Maya Alcohol Policy**, guests who demonstrate irresponsible behavior may be asked to leave the resort property, at their own expense, in accordance with UNICO's Guest Conduct Policy. UNICO reserves the right to revoke or otherwise restrict drinking privileges of any guest, regardless of age. Even if all criteria are met, resort personnel may elect, and have the option to, not grant the waiver or any such drinking privileges. Mexican laws require all liquor bottles, wine, or beer that enters the hotel to have the proper codes, seals and stamps, and these federal laws are enforced by the Mexico Department of Internal Revenue and Tax Collection, and the Department of Health. As the health, safety, and wellness of the guests is top priority, the hotel follows these strict guidelines and complies with standards required by the designated regulatory authorities.

#### REQUIRED TRAVEL DOCUMENTS

**U.S. Citizens:** As a general rule, U.S. Passports should have at least six months of validity when traveling internationally. Most countries will not permit a traveler to enter their country unless the passport is set to expire at least six months after the final day of travel.

**Non-U.S. Citizens:** Valid Passports from the country of residence are required. Visas may also be required. Ensure your clients check the travel requirements to the European Union at least three months prior to departure to verify current regulations.

FOR ALL TRAVELERS, please note: without the proper required travel documents, your clients could be denied registering at the resort.

## **CURRENT PRICING**

- Current pricing is available at https://www.myvacaya.com/trip/mexico/the-rooms/
- VACAYA requires a credit card to guarantee a room at the time of booking. We are unable to hold cabins without a deposit.

# VACAYA CONTACT DETAILS

VACAYA phone service hours are open Monday through Friday, 10:00am to 1:00pm and 2:00pm to 5:00pm Eastern.